

# DORMANT ACCOUNT NOTICE

PROCESS FOR RECLAIMING FUNDS  
IN DORMANT ACCOUNTS TRANSFERRED  
TO BANK OF GHANA



**Submit a request to reclaim funds in your dormant account.**

Dormant accounts refer to any accounts that have not been operated for a minimum of two years. After 3 years of dormancy, balances in the account would be transferred to the Bank of Ghana.

**This will be validated and submitted** to the Bank of Ghana within 5 working days after the request was submitted.

**Holders of dormant accounts may also apply directly** to the Bank of Ghana for access to their transferred funds. The Bank of Ghana would consult the bank where the account was held, to validate the claim.

**After validation, the Bank of Ghana would transfer the funds to an account** of the claimant at the bank where the funds used to be held.

**Balances of dormant accounts will be transferred** to Bank of Ghana after being dormant for three years.